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SAFE MANAGEMENT MEASURES FOR MICE EVENTS IN SINGAPORE

IMPORTANT

1. On 22 April 2022, the Multi-Ministry Taskforce (MTF) announced it would adjust the Disease Outbreak Response System Condition (DORSCON) from Orange to Yellow from 26 April 2022. In line with this, the Singapore Tourism Board (“STB”) has updated the SMMs applicable to MICE events.
2. The information in this circular (which includes its annexes) supersedes that in previous advisories or statements.

From 26 April 2022:

- MICE events with > 500 participants: Event Organisers and Event Venues (collectively, EOs) must ensure all participants are fully vaccinated¹. Vaccinated-differentiated SMMs (VDS) are not required for MICE events ≤ 500 participants.
- No group size limit.
- No event capacity limit

From 30 April 2022:

- Self-served buffets are allowed

3. **MICE events refer to business-oriented events such as meetings, incentive travel, conferences and exhibitions arranged or held in the course of business².**
4. The total capacity at any point in time will include all participants of the event, including exhibitors, media attending the event, speakers, participants’ liaison officers, etc. EO staff and external service providers who are present at the event venue are **included**.
5. Please refer to **Annex A** below for the checklist on Safe Management Measures for MICE events held from 26 April 2022. The SMMs must span a participant’s entire journey, at least 60 minutes before, during and at least 60 minutes after the MICE event.

ENFORCEMENT OF MEASURES

6. STB will conduct enforcement checks to ensure compliance with SMMs. Enforcement action will be taken against the Event Organisers and Event Venues (collectively, EOs) who fail to comply with the necessary SMMs.
7. Under the COVID-19 (Temporary Measures) Act 2020, first-time offenders will face a fine of up to \$10,000, imprisonment of up to six months, or both. Repeat offenders will face a fine of up to \$20,000, imprisonment of up to twelve months, or both. Businesses that are not

¹ <https://go.gov.sg/vdsmminfo>

² (a) to discuss or negotiate matters relating to trade, commerce or finance, professional practice or matters, health, arts, science, technology, industry, economics, industrial relations, security, international affairs, the environment or any other cause or matter, whether or not of a similar kind; (b) to temporarily exhibit or display goods of any kind for the purposes of sale or supply; or (c) to promote the trading of goods or the provision of services. Events held for incentive travel follow the same rules as other MICE events.



compliant may be ordered to cease business activities or close altogether. Under the Infectious Diseases (COVID-19 Access Restrictions and Clearance) Regulations 2021, businesses that fail to comply with requirements thereunder will face a fine not exceeding \$10,000 and participants that fail to comply will face a fine not exceeding \$5,000 or to imprisonment for a term not exceeding 6 months or to both. Businesses that are not compliant may also be ineligible for government grants, loans, tax rebates and other assistance.

8. For any enquiries, please contact businessevents@stb.gov.sg.

Annex A – Checklist on Safe Management Measures for MICE events held from 26 April 2022

SINGAPORE TOURISM BOARD

CHECKLIST ON SAFE MANAGEMENT MEASURES FOR MICE EVENTS
Updated as of 29 April 2022
1. Implement infection control measures at the event
Develop procedures and protocols to ensure all participants are vaccinated for MICE events with more than 500 participants³

- 1.1 Ensure that all participants entering or remaining in the event venue are fully vaccinated. An individual is considered fully vaccinated if he/ she is a) has received the full regimen of a WHO EUL vaccine⁴ or b) within the 180-day exemption period after recovery from COVID-19. From 14 February 2022, participants resident in Singapore aged 18 years and above and who have completed the primary vaccination series will be considered fully vaccinated for up to 270 days after the last dose of the primary vaccination status. Thereafter, such participants who are eligible for booster vaccination must do so in order to remain deemed as fully vaccinated.
- 1.2 EO must take all reasonably practicable steps to ensure an individual is able to present an Acceptable Document that shows the individual's vaccination status before entering the event venue. EOs must refuse entry if the individual refuses to show proof of an Acceptable Document. Refer to MOH's website⁵ for the list of Acceptable Documents.
- 1.3 EOs may choose to use the TraceTogether (TT) app technology e.g. SafeEntry (Business) App to check the participant's vaccination status.
- 1.4 EO must ensure that the identity reflected in the Acceptable Documents corresponds with the identity of the individual being checked for entry.
- 1.5 Ensure that signages are displayed prominently at every exit and entry point(s) of the event venue (including emergency exits) specifying that access to the MICE event venue is restricted to individuals who have fulfilled the conditions in 1.3 above, the date and duration of the MICE event restrictions, and that entry or remaining without being fully vaccinated is an offence. The signages should also state that participants are required to identify themselves and their reason for seeking entry, and to show proof of fulfilling the conditions in 1.3 above when requested by the EOs.
- 1.6 Clearly delineate the boundaries of the event venue, for the duration of the MICE event. This could be by means of markings, fencing, stanchion with barrier rope or tape, signs, walls, windows, partition, screens or other barriers.

³ The total capacity at any point in time will include all participants of the event, including exhibitors, media attending the event, speakers, participants' liaison officers, etc. EO staff and external service providers who are present at the event venue are included.

⁴ <https://go.gov.sg/vdsmminfo>

⁵ <https://www.moh.gov.sg/covid-19/pet>



2. Limit opportunities for close contacts between individuals during the event

- 2.1 Safe distancing is encouraged but not required between individuals or groups in all settings.

Site Visits or Incentive Tours

- 2.2 For site visits or incentive tours, please refer and adhere to STB's latest guidelines on organising tours⁶.

Speakers

- 2.3 Audience participation is allowed, provided the audience members remain masked.

Food and Beverages (F&B)

- 2.4 Buffets (Staffed or self-served) and communal servings are allowed

- 2.5 All participants consuming F&B at the MICE event must be fully vaccinated⁷.

Live Performances

- 2.6 Live performances are permitted at MICE events. Refer to NAC's guidelines for live performances⁸.

Photography

- 2.7 When indoors, participants may only unmask during a take/ shot, and must promptly put their masks back on in between shots and after the shoot.

3. Prepare for any emergencies relating to COVID-19

- 3.1 Regularly assess and identify the risks of transmission of COVID-19 that may arise in relation to all activities engaged in by every participant of the event present in the event venue and staff in the course of holding the event at the event venue.

- 3.2 Establish and apply appropriate internal policies, procedures and controls to mitigate the risk from the activities identified as presenting a higher risk of the transmission of COVID-19, which may include more stringent requirements than in this Annex.

⁶ <https://www.stb.gov.sg/content/stb/en/home-pages/advisory-for-tours.html>

⁷ <https://go.gov.sg/vdsmminfo>

⁸ <https://www.nac.gov.sg/support/covid-19/safe-management-measures-smms/updated-resumption-of-live-performances>