

16 May 2021

Mandatory Safe Management Measures (SMMs) for Cinemas

1. This document sets out the **Mandatory Safe Management Measures (SMMs)** for compliance by cinemas¹.
2. For the avoidance of doubt, to the extent the implementation of or compliance with any measure within the SMMs below is inconsistent with the COVID-19 (Temporary Measures) (Control Order) Regulations 2020 (“Control Order”) by reason of being less stringent in respect of public safety, the requirements under the Control Order shall prevail.

Mandatory SMMs

3. Cinemas must deploy either the SafeEntry Gateway (SEGW) or use the SEGW feature on the SE (Business) App as a check-in method at the main entrance. All patrons must check-in with an individual TraceTogether device.
4. Cinemas must conduct entry controls and refuse entry to the venue by any individual whom the venue manager of the venue knows or has reason to believe:
 - a. is a symptomatic case or;
 - b. is subject to a movement control measure or;
 - c. who refuses to comply with the entry control procedures and/or any mandatory SMM for cinemas.
5. From **16 May through 13 June 2021**, no consumption of food and beverage is allowed on cinema premises (both inside and outside cinema halls). In essence, all cinema patrons must put on their masks at all times. Cinemas may continue food and beverage takeaway/delivery but must ensure strictly no consumption on-site.
6. Cinemas must adhere to the prevailing capacity limit (effective **16 May through 13 June 2021**) of **up to 50 pax** (without pre-event testing) or up to 100 pax (with pre-event testing) per cinema hall with the 1-metre safe distancing between different groups of patrons. Refer to **Annex A** for the pre-event testing) PET requirements.
7. Seats must be reconfigured to ensure safe distancing of at least 1-metre between different groups of patrons. The 1-metre is measured from edge of seat to edge of seat and must be a 1-metre radius separating each group. Patrons in the same social

¹ Cinemas refer to Golden Village, Cathay Cineplexes, Shaw Theatres, Filmgarde, WE Cinemas, The Projector, Eaglewing Cinematics, Carnival Cinemas and Salt Media@Capital Tower. Other establishments with screening venues that are allowed to operate, must also comply with the mandatory SMMs for Cinemas.

group will be allowed to sit together based on the prevailing social gathering group size limit (without the 1-metre distancing requirement).

8. Cinemas must implement appropriate procedures such that patrons' ticket and contact information are captured for contact tracing purposes.
9. Cinemas must have regular cleaning and disinfecting of high touch point areas and cater additional cleaning time of cinema halls between shows.
10. Cinemas must implement crowd and queue management measures to ensure patrons abide by prevailing safe distancing rules in the Control Order.
11. For other operational best practices, please refer to the [Best Practices for Cinema Operators](#) and [FAQs for Cinema Operators](#).

Annex A: Pre-event Testing ([PET](#)) requirements

1. Cinemas may admit more than 50 persons and up to 100 persons (with 1-metre safe distancing) per cinema hall, only if there is PET for all cinema patrons as follows:
 - a. Cinemas must ensure that all patrons (except where paragraph (b) below applies) obtain a negative COVID-19 test result before they may be admitted into the venue:
 - i. The test must be an MOH-approved COVID-19 test (either an Antigen Rapid Test (ART) or Polymerase Chain Reaction (PCR) test) administered by an approved test provider.
 - ii. The validity of a COVID-19 test result is 24 hours from the time of in-person registration at the testing premise. As such, cinemas must ensure that the result of the test is valid until the end of the show/event.
 - iii. The patron must be able to produce proof of the test result, which are either (i) Check-in Successful banner (displayed on the SafeEntry (Business) application upon scanning with TraceTogether App/Token), (ii) COVID-19 Test Result Notice (ART), (iii) COVID-19 Test Result Notice (PCR), or (iv) Patient Risk Profile Portal (PRPP) ART Result Slip.
 - b. The requirements for PET in paragraph 1(a) above do not apply to patrons who have been vaccinated or produce an exemption notice. Before being admitted into the venue, the patron must produce valid documentation of either their vaccination or exemption notice which must remain valid until the end of the show/event.
 - c. Where PET is required for a show/event, cinemas must prominently display signs at each point of entry and exit (including emergency exit) to the venue where the show/event is being held, to indicate:
 - i. The space is a restricted place, and the duration for which it will be a restricted place (i.e. the duration of the service). Cinemas must clearly mark the boundaries of the restricted place (e.g. though fencing, rope, signs, walls, partition, screen).
 - ii. That entry and remaining within the restricted place is allowed only to individuals with a cleared status (i.e. have a valid negative COVID-19 test result notice, valid documentation of vaccination or exemption notice).
 - d. Cinemas must highlight to patrons attending shows/events for more than 50 persons and up to 100 persons that entry into the venue where the show/event is being held will be denied to persons who do not produce the relevant negative COVID-19 test result notice, vaccination notice, or exemption notice, with the necessary validity period.