

Date: 7 May 2021

Advisory on the Update of Safe Management Measures and Implementation of TraceTogether-only SafeEntry for Massage Establishments (MEs)

Dear Sir/Madam,

On 4 May 2021, the Multi-Ministry Taskforce (MTF) announced that safe management measures (SMMs) will be tightened to reduce the risk of community spread. The measures include the closure of some higher-risk settings such as indoor gymnasiums and indoor fitness studios. These measures are implemented given the increasing number of locally transmitted COVID-19 cases and unlinked community cases, signalling undetected community transmissions that could rapidly escalate into another major outbreak if not adequately contained in a timely manner.

2. The MTF will be closely monitoring other higher-risk settings, including MEs. If the community cases situation does not improve, further actions may be taken on these higher-risk settings and activities. Hence, it is of utmost importance that ME operators be extra vigilant and take all necessary precautions against the spread of COVID-19 infections in the MEs.

Update of Safe Management Measures for MEs

3. The mandatory SMMs for MEs have been updated, as attached in **Annex A**. The updates are highlighted in yellow for your reference. In addition to the SMMs that must be complied with, ME operators are strongly encourage to implement the additional measures in **Annex B** to minimise the risk of COVID-19 transmission at their premises.

4. ME operators may refer to MOM's updated advisory at <https://www.mom.gov.sg/covid-19/requirements-for-safe-management-measures> for more details on work-place specific SMMs, and joint advisories issued by ESG, STB, SFA, HDB and URA on general safety and crowd management. These are accessible at <https://www.enterprisesg.gov.sg/covid-19/safe-distance>.

Implementation of TraceTogether-only SafeEntry Mode and SafeEntry Gateway for MEs

5. From 17 May 2021, TraceTogether-only SafeEntry (TT-only SE) will be implemented at all venues that currently are required to implement SafeEntry check-in. These places tend to experience

higher throughput of visitors, and/or where people are likely to be in close proximity for prolonged periods. **Therefore, MEs are required to transit to TT-only SE by 17 May 2021¹.**

[Note: Individuals entering premises where TT-only SE is implemented will have to use either their TraceTogether (TT) App or TT Token to check in. Foreigners who are pass holders can register for the TT App using their FIN and/or collect their TT Tokens from designated collection points.]

6. **MEs are required to deploy the SafeEntry Gateway (SEGW), in the App or Box version, by 15 June 2021.** The SEGW works with the TraceTogether App or Token, and it facilitates a more convenient check-in experience for visitors and helps users find out when their Token is out of battery. The TraceTogether App or Token must be brought within a 1 to 25cm range of the SEGW device in order for Bluetooth signals to be detected for check-in. More information on how venue operators can apply for the SEGW, User Guides and FAQs can be found in **Annex C** and also at the SafeEntry website (go.gov.sg/gateway-overview).

Liability and Responsibility of Operators

7. ME operators who do not comply with the above requirements may be liable for an offence under the COVID-19 (Temporary Measures) Act 2020 and may face a fine not exceeding \$10,000 or imprisonment for a term not exceeding 6 months, or both, for the first offence. Higher penalties of a fine not exceeding \$20,000 or imprisonment for a term not exceeding twelve months, or both, will apply for subsequent offences. Failure to comply with these requirements may also result in ineligibility for any Government support, such as rental rebates and wage support.

8. ME operators should also ensure that the requirements under the Massage Establishments Act, the Rules made thereunder, and all licensing conditions imposed, are strictly complied with at all times. Any non-compliance with the relevant laws may result in regulatory action, including but not limited to prosecution and revocation of ME licences.

9. ME operators are encouraged to regularly check the following websites and Regulations for the prevailing SMMs that MEs must comply with:

- a. GoBusiness website at <https://covid.gobusiness.gov.sg/safemanagement/sector/>; and
- b. The COVID-19 (Temporary Measures) (Control Order) Regulations 2020.

Contact Information

¹ To help ease the transition, scanning of barcodes on personal IDs will be retained until 31 May 2021. Following which, IDs can only be used under extenuating circumstances. For more information, please refer to the FAQ found on www.safeentry.gov.sg.



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10. For further queries, please contact the Police Licensing & Regulatory Department at Tel: 6835 0000 or via email at SPF_PLRD_GLD@spf.gov.sg.

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