Company	Viperlink Pte Ltd
Digital Solution Name & Version Number[1]	SupportPack (Basic/Standard/Premium) Version 1.0 - SupportPack Standard (10 users)
Appointment Period	15 May 2025 to 14 May 2026
Extended Appointment Period[2]	15 May 2026 to 14 May 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)
1) Software SupportPack - Endpoint Detection Response (PCs, Laptops, Servers) , Cloud (M365) Security & Threat Detection , Automated Patch Management , Data Backup & Recovery Solutions , Reporting Dashboard. (1 year)		Per User	10.00		
2) Hardware N.A		0	0.00		
3) Professional Services One-time onboarding and setup (Initial security assessment and risk analysis , Deployment of security software and configurations, User account provisioning and role-based access setup , Data backup configuration and testing, Cybersecurity policy development and implementation)		Per Man Day	2.00		
4) Training Security Awareness Training for users and Phishing Simulation Tests		Per Man Hour	3.00		
Security Coaching for Key Staff		Per Man Hour	6.00		
5) Others NA		0	0.00		
Total				$ 5,740.00	$ 4,412.80

[1] A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
[2] As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration
   for an additional one-year ("Extended Appointment Period")
* Qualifying cost refers to the supportable cost to be co-funded under the grant