

Company	Superfastech Pte. Ltd.
Digital Solution Name & Version Number¹	Singabot - Starter
Appointment Start Date	26 June 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Singabot End User License for 5 accounts (12 months license)		Per Year	1.00		
Singabot Inbox up to 1 Channel - Support WhatsApp, Website, Facebook Messenger, Telegram, Line, Shopify		per Year	1.00		
Integration with GenAI LLM Model		per Year	1.00		
Knowledge collection (Up to 50,000 words per collection)		per Year	1.00		
30,000 Singabot Credit (Up to 30,000 messages)		per Year	1.00		
Built in task automations and macro		per Year	1.00		
Multilingual		per Year	1.00		
Speech to text (allow customers to speak to the chatbot)		per Year	1.00		
2) Hardware Not Applicable					
3) Professional Services Requirement gathering, business assessment and scoping		Manday	1.00		
Setup of Generative AI Singabot					
1) Integration of Singabot with Website/Channels 2) Customization of AI Chatbot's Appearance 3) Website Sitemap Creation & Submission 4) AI Chatbot Persona Development 5) Data Upload and Preparation 6) Training of AI Chatbot's Knowledge Collection 7) Configuration of Citation Features 8) Anti-Hallucination Feature Configuration		Manday	4.00		
UAT and Go Live		Manday	2.00		
4) Training User onboarding and training		Manday	1.00		
5) Others Not Applicable					
Total				\$ 5,460.00	\$ 5,460.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant