

<b>Company</b>	CLOUDE8 PTE. LTD.
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	OLLA AI - Established Pack - Up to 15 Sales Channels
<b>Appointment Period</b>	19 December 2024 to 18 December 2025
<b>Extended Appointment Period<sup>2</sup></b>	19 December 2025 to 18 December 2026

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software OLLA AI End User License - 5 Key Users x 12 months  OLLA AI for up to 15 Sales Channels - Meta WhatsApp Business API integration - AI Middleware - GenAI LLM Integration  Other services as part of software bundle: - Secure cloud server and domain - Industry standard security and authentication - System backups - Online user guides - Email support - Helpdesk portal		Per Year	1.00		
2) Hardware Not Applicable					
3) Professional Services Business assessment		Per Hour	10.00		
Conversation design		Per Hour	10.00		
AI and system configuration of the following standard scenarios: - General Information and FAQs - Lead and Opportunity Funneling - Appointments (Scheduling) - Reservations - Loyalty Program - Upselling with Vouchers - Cross-selling with Coupons or Package - End-to-end Sales Ordering (with delivery/pickup) - Customer Support		Per Hour	10.00		
Data migration (master data only)		Per Hour	10.00		
Scenario testing		Per Hour	10.00		
1st month warranty support (FOC)		Per Hour	1.00		
4) Training - User Onboarding - Training workshops		Per Hour	10.00		
5) Others Not Applicable					
<b>Total</b>				<b>\$ 34,100.00</b>	<b>\$ 16,500.00</b>

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant