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| Company | VisionTech Pte Ltd |
| Digital Solution Name & Version Number¹ | AI Customer Engagement - Package 2: AIAssistant (Chat) |
| Appointment Start Date | 20 February 2025 |
| wef. 17 July 2025 | |

Standard Packaged Solution (ie. Minimum items to be purchased)

| Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost* (\$) |
|---|----------------|--------------|----------|---------------|-----------------------|
| <p>1) Software</p> <p>This solution is for the purpose of personal Assistant where</p> <ul style="list-style-type: none"> - Admin and management can communicate with an AI for retrieval of information - They can configure their own dashboard with existing datasets to provide visualisation in the form of graph and charts - Admin can ask any questions they want, create charts and graph with AI, generate and edit reports with datasets - Management can use WhatsApp to communicate with the AI to retrieve information from without the need for business admin to consolidate for them <p>1) Software</p> <p>AIAssistant (Chat) Version 2 (1 WhatsApp and 1 web portal)</p> <p>Module includes</p> <ul style="list-style-type: none"> - Dashboard - Visualisation - Charts and graph - User verification - Whitelist whatsapp number - Login account for admin users - Enquiries - Ask any questions regarding data sets connected - Citation - View sources - List prompts for more questions relating to questions asked (Suggestions) - List of other questions that user can explore on - Upload files as additional datasets <ul style="list-style-type: none"> - Support - Hosting maintenance & support - Number of conversations per month: 2,000 - Number of broadcasts per month: 1,000 - Number of words generated per month: 2,000,000 | | | | | |
| | | per year | 1.00 | | |
| | | - | 0.00 | | |
| 2) Hardware | | | | | |
| Not Applicable | | | | | |
| 3) Professional Services | | | | | |
| Software onboarding | | per man day | 1.00 | | |
| System setup and configuration for ticket management and communication channel setup | | per man hour | 6.00 | | |
| FAQ configuration | | per man hour | 4.00 | | |
| UAT and Go Live Support | | per man hour | 5.00 | | |
| 4) Training | | | | | |
| System training | | per man hour | 4.00 | | |
| 5) Others | | | | | |
| Not Applicable | | | | | |

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| Total | \$ 18,000.00 | \$ 15,200.00 |
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¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant