

Company	VisionTech Pte Ltd
Digital Solution Name & Version Number¹	AI Customer Engagement - Package 4: AISales (Call)
Appointment Start Date	20 February 2025
wef. 17 July 2025	

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
<p>1) Software This solution is for the purpose of outbound call where</p> <ul style="list-style-type: none"> - The AI will utilise outbound call to reach out to database of customers - The AI will outreach to cold leads to automate the engagement process with a clear call to action - Admin will upload and manage their own script. If there are questions that user asks that is not in their script, they are able to add it into their script <p>1) Software AISales (Call) Version 1 (1 phone number) Module includes</p> <ul style="list-style-type: none"> - Guided journey -> Managed and processed by admin -> If user asked any questions that are not in script, admin can add it into their script from the dashboard themselves - Outreach <ul style="list-style-type: none"> - Lead qualification - Redial to missed calls - Redial to rejected calls - Report <ul style="list-style-type: none"> - Call and audio transcript - participation willingness - Interest level - Sentiments - Availability - Call back - Already called back - Number of contacts - Number of contacts reached - Support <ul style="list-style-type: none"> - Hosting maintenance & support - Number of call mins per month: 5,000 					
2) Hardware Not Applicable					
3) Professional Services Software onboarding		per man day	1.00		
System setup and configuration for lead management and communication channel setup (Call)		per man hour	6.00		
FAQ configuration		per man hour	4.00		
UAT and Go Live Support		per man hour	5.00		
4) Training System training		per man hour	4.00		
5) Others Not Applicable					
Total				\$ 18,000.00	\$ 15,200.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant