DETAILS OF PRE-APPROVED DIGITAL SOLUTION

Company	AIO Interactive Pte Ltd
Digital Solution Name & Version Number ¹	AIO CRM - AIO CRM
Appointment Period	29 June 2023 to 28 June 2024
Extended Appointment Period ²	29 June 2024 to 28 June 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qu	alifying Cost * (\$)
1)	Software License - 1 Year						
	Customer Management Leads Management Email/SMS Function Support (Ticketing) Management Task Management Customer Portal (Login) Calendaring Module Appointment Booking		Per License	1.00			
2)	Hardware Not Applicable						
3)	Professional Services						
	Onboarding and System Set-Up		Per Man- Day	2.00			
4)	Training						
	CRM Module Training		Per Man- Day	1.00			
5)	Others Not Applicable						
				Total	\$ 7,000.00	\$	7,000.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")
* Qualifying cost refers to the supportable cost to be co-funded under the grant