

Company	Aigens Technology (Singapore) Pte. Ltd.
Digital Solution Name & Version Number¹	Aigens Digital Ordering - Channel Package Plus
Appointment Period	11 May 2023 to 10 May 2024
Extended Appointment Period²	11 May 2024 to 10 May 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software ORDERING LOYALTY STANDARD Mobile Order Licenses CRM Licenses Support & maintenance		Per Month	12.00		
MIDDLEWARE Middleware for food delivery aggregators (Grabfood, Food Panda and Deliveroo) including: Menu sync Order sync Support & maintenance		Per Month	12.00		
MERCHANT APP: QUEUING Contactless Queuing with Pre-order Including Support & maintenance		Per Month	12.00		
2) Hardware Not Applicable					
3) Professional Services PROFESSIONAL SERVICES (TIER 3) POS CONFIGURATION		Per Man-Hour	10.00		
ORDERING ACTIVATION LOYALTY ACTIVATION Initial Configuration Design Customisation Menu Synchronization CRM Included AI and Aigens Build in CRM Mobile Order Initial Configuration Menu Setup Membership Rewards Tier Membership A.I Recommendation / Upselling Optional: For online ordering with payment Configuration with Payment gateway		Per Man-hour	46.00		
MIDDLEWARE ACTIVATION Once time Setup fee Menu configuration Deployment		Per Man-Hour	3.00		
4) Training PROFESSIONAL SERVICES (TIER 4) Training		Per Man-day	1.00		
5) Others Not Applicable					
Total				\$ 11,480.00	\$ 8,180.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant