Company	zsquare Management Consultants Pte Ltd				
Lightal Sollition Name & Version Nilmber	DM Bizsquare Digital Marketing Suite Packages - Package 1 - SMM for Brand				
	Awareness (FB + IG) 3 months				
Appointment Period	13 July 2023 to 12 July 2024				
Extended Appointment Period <sup>2</sup>	13 July 2024 to 12 July 2025				

## Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
	Software Not applicable to Digital Marketing Packages Hardware		NA	1.00		
3)	Not Applicable  Professional Services Digital Marketing Needs Analysis (~15 Man Days)  • Audit Report (business audit, market audit and digital presence and assets audit)  • Consumer Analysis (customer journey map and survey questionnaire)  • SWOT Analysis  • Competitor Analysis  Digital Marketing Strategy Development (~8 Man		per Report	1.00		
	Days)  • Digital Marketing Strategy Report  - Marketing Objectives  - KPIs  - Budget Plan  - Brand Positioning  - Digital Touchpoints  - Target Audience  - Visual Identity Package/Digital Assets  • Client Engagement Framework  - Project Brief & Schedule  - Weekly Consultations  - Client Engagement Plan  - Conflict Resolution Framework		per Report	1.00		
	Digital Marketing Campaign 1 3 Months Social Media Marketing (Facebook) Campaign Scope of Work • Set Up of Facebook Business Page and Business Manager • Monthly Media Content Calendar (inclusive of): - 8x Organic Postings per Month for 3 months - Content Ideation and Key Messages Development - Creative Concept, Tone of Voice and Styling - Graphic / GIF / Short Reel Artwork - Caption Writing - Post Scheduling • Monthly Tactical In-Platform Campaign Plan - Campaign Objectives and Period - 1x Attractive Offer Development per Month to Engage Consumers  Targeted KPIs: - Facebook Page Likes: 150% - 300% - Facebook Post Reach: 30% - 80% - ROAS: 10% - 15% increment in revenue *KPIs varies on industry, campaign/promotional offer		per Package	1.00		

	Digital Marketing Campaign 2 3 Months Social Media Marketing (Instagram) Campaign Scope of Work • Set Up of Instagram Business Page • Monthly Media Content Calendar (inclusive of): - 8x Organic Postings per Month for 3 months - Content Ideation and Key Messages Development - Creative Concept, Tone of Voice and Styling - Graphic / GIF / Short Reel Artwork - Caption Writing - Post Scheduling • Monthly Tactical In-Platform Campaign Plan - Campaign Objectives and Period - 1x Attractive Offer Development per Month to Engage Consumers  Targeted KPIs:	per Package	1.00		
	<ul> <li>Instagram Followers: 150% - 300%</li> <li>Instagram Post Reach: 30% - 80%</li> <li>ROAS: 10 - 15% increment in revenue</li> <li>*KPIs varies on industry, campaign/promotional offer</li> </ul>				
	Digital Assets Creation Facebook Assets (3 Months) • Visual Identity Package (comprising 1x Social Media Logo, 1x Facebook Banner, 1x Masthead Templates, 2x Facebook Post Templates) • 8 Facebook Posts with Captions per month for 3 months (comprising 4-6 Static Posts / 1-2 GIFs / 1-2 Short Reels)	per Package	1.00		
	*All artwork designs include up to 2 refinements and final artwork preparation for download				
	Digital Assets Creation Instagram Assets (3 Months)  • Visual Identity Package (comprising 1x Social Media Logo, 2x Instagram Post Templates)  • 8 Instagram Posts with Captions per month for 3 months (comprising 2-5 Static Posts / 1-2 GIFs / 1-2 Short Reels / 1-2 IG Stories)	per Package	1.00		
	*All artwork designs include up to 2 refinements and final artwork preparation for download				
	Review and recommendation (~6 Man Days)  • Monthly Campaign Performance Report (including observations and recommendations for refinements)  • Final Report (including handover checklist and recommendations for enhancements)	per Month	3.00		
4)	Training Training (~4 Man Days)  • Comprehensive Internal Training Workshop  - Understand Basic Digital Marketing Concepts  - Learn to Adapt and Apply the New Digital Marketing Strategy  - Learn How to Manage and Maintain Social Media Channels  • Workshop Notes	per Package	1.00		
5)	Others Not Applicable				
			Total	\$ 6,500.00	\$ 6,500.00

<sup>&</sup>lt;sup>1</sup>A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 <sup>2</sup>As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") \* Qualifying cost refers to the supportable cost to be co-funded under the grant