Company	Computer Analysts and Recovery Experts Pte Ltd
Digital Solution Name & Version Number ¹	Fortigate Firewall for IT Security or VPN Version 1 - FortiGate 40F
Appointment Period	11 April 2024 to 10 April 2025
Extended Appointment Period ²	11 April 2025 to 10 April 2026

Standard Packaged Solution (ie. Minimum items to be purchased)

1) Software Software Software -ONE (1) 1 Year Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, URL, DNS & Video Filtering, Antispam Service, and FortiCare Premium.) 2) Hardware Hardware -5 x GE RJ45 ports (including, 1 x WAN Port, 4 x Internal Ports) 3) Professional Services Professional Services Professional Setup and Configuration Services for FortiCate -Covers Mon to Friday, 9am to 6pm -Excludes Public Holidays -Dispatch of 1 Engineer -Includes Transport charges 4) Training Introduction to FortiGate system/Basic knowledge training: -Training will be provided while installation is in process -1-hour training 5) Others CARE IT Managed Firewall services and Support -Covers Mon to Friday 9am to 6pm -Guaranteed Response Time of 4 Hours -Includes Management of: -1 x FortiGate Firewall Comprehensive Support includes: -1-Unlimited Phone and Email Support -Unlimited Phone and Email Support -Unlimited Remote Support -Onsite Support Cap at 4 visits Per Year -Includes Lisining with 3rd Party IT-Related Vendors -Certified Engineer will make recommendations to upgrade IT where needed -Includes Elising with 3rd Party IT-Related Vendors -Certified Engineer will make recommendations to upgrade IT where needed -Includes Elising with 3rd Party IT-Related Vendors -Certified Engineer will make recommendations to upgrade IT where needed -Includes Elising with 3rd Party IT-Related Vendors -Certified Engineer will make recommendations to upgrade IT where needed -Includes Elising with 3rd Party IT-Related Vendors -Certified Engineer will make recommendations to upgrade IT where needed -Includes Elising with 3rd Party IT-Related Vendors -Captified Engineer will make recommendations to upgrade IT where needed -Includes Elising with 3rd Party IT-Related Vendors -Captified Engineer will make recommendations to	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
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¹A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

^{*} Qualifying cost refers to the supportable cost to be co-funded under the grant