

Company	EMINET PTE LTD
Digital Solution Name & Version Number¹	Sophos XG Firewall - XGS 2100
Appointment Period	16 September 2021 to 15 September 2022
Extended Appointment Period²	16 September 2022 to 15 September 2023

wef. 11 November 2021

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1) Software					
XGS 2100 Standard Protection - 12 MONTHS		Per License	1.00		
2) Hardware					
XGS 2100 Security Appliance - EU/UK power cord		Per Unit	1.00		
3) Professional Services					
Setup and configuration services		Per Setup	1.00		
4) Training					
Training		Per Hour	1.00		
**Bundle included					
5) Others					
Maint. Credit-Annual ** Bundle included					
1st Year Managed Services with 12 token credit support services package not limited to					
- Firmware and patches upgrade services					
- VPN client install and troubleshoot					
- Site to site IPsec configuration and troubleshoot -					
Change of configuration policies					
- Review and change of the firewall ruleset					
- Troubleshooting of error and assign of RMA					
- Liaise with Sophos L2/3 support (if require)					
- Hardware replacement services					
- Report customization					
- Remote support and on-site support in the event that remote support cannot resolve the issues.					
• RMA with loaner services		package	1.00		
• Monthly schedule report					
• 24 x 7 Hotline / Ticket helpdesk support					
• Integrate Email alert to Eminent helpdesk					
Exclusion					
• Support of third party software which has not been agreed within this Agreement					
• Hardware which was not supplied by Eminent or does not have a relevant warranty support back to back contract with the manufacturer from Eminent					
• Accidental damage, misuse or deliberate damage to equipment					
• Relocation of equipment					
Total				\$ 3,862.00	\$ 3,862.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant