

Company	FoodZaps Technology Pte Ltd
Digital Solution Name & Version Number¹	FoodZaps Version 4.0 - Package D(eMenu, eWaiter, Customer QR/Online Self Ordering and Digital Payment all-in-one solution)
Appointment Period	11 July 2020 to 10 July 2021
Extended Appointment Period²	11 July 2021 to 10 July 2022

wef 25 August 2020

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1) Software Subscription fee for 12 Months FoodZaps Singapore All In-One Solution : Main Features include: eMenu a) eMenu/eCatalog with Images, Description and Price, ability to publish eMenu online for consumer usage b) Internal Inventory Management System c) Kitchen Display System / Order Status Tracking System d) Online/Offline Report, user self-configurable reports with Data Analytics for outlet performance e) User Right Control f) Basic CRM: Pineapple Loyalty Program eWaiter g) eWaiter Ordering h) Unlimited eWaiter Licensing QR/Online Self-Ordering i) Ability to publish menu from eMenu/eWaiter component online for consumer usage (all-in-one solution) j) Website menu Online Hosting k) Online Menu/Catalog with Images, description, pricing and dinning options l) Dinner place order from the QR/website and streamline order to eMenu solution m) Synchronise Order to Kitchen Display Station n) Synchronise Order to Cashier o) Auto inventory update per order p) eReceipt q) Online report with order consolidation and performance analytic r) User login and order tracking s) Support on-premise QR table ordering, on website ordering with option for delivery, pre-order and customer self-pickup Contactless Digital Payment t) eReceipt linked to payment gateway u) Auto-generated Dynamic Payment QR Code based on eReceipt v) Customer self-payment or online payment w) Auto bill closing by customer self- payment x) Report, user self-configurable reports format with Data Analytics, aggregating all online payment records y) Auto send sales figure to selected server for sales reporting		1	1.00		
2) Hardware Not applicable		1	1.00		

3) Professional Services					
Setup includes:					
a) Software Setup					
b) eMenu Engineering to cater to eWaiter, Table QR and online ordering structure					
c) Work Flow Engineering					
d) eMenu setup for up to 100 items, excluding menu image					
e) Setup ordering Website with default user interface design		1	1.00		
f) Flow synchronisation testing					
g) User Acceptance testing					
h) Payment processor account setup					
i) Payment activation and user acceptance testing					
4) Training					
Training includes:					
a) On-site Operation Training					
b) On-site Management Training		1	6.00		
c) Report and Data Analysis Training					
d) Feature Training					
5) Others					
Not applicable		1	1.00		
Total				\$ 9,960.00	\$ 7,880.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant