

Company	FoodZaps Technology Pte Ltd
Digital Solution Name & Version Number¹	FoodZaps Version 4.0 - Package E(eMenu with Customer QR/Online Self Ordering Contactless Ordering Solution)
Appointment Period	11 July 2020 to 10 July 2021
Extended Appointment Period²	11 July 2021 to 10 July 2022
wef 25 August 2020	

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
<p>1) Software</p> <p>Subscription fee for 12 Months FoodZaps Singapore eMenu and Contactless Ordering Solution:</p> <p>Main Features include:</p> <p>eMenu</p> <p>a) eMenu/eCatalog with Images, Description and Price, ability to publish eMenu online for consumer usage</p> <p>b) Internal Inventory Management System</p> <p>c) Kitchen Display System / Order Status Tracking System</p> <p>d) Online/Offline Report, user self-configurable reports with Data Analytics for outlet performance</p> <p>e) User Right Control</p> <p>f) Basic CRM: Pineapple Loyalty Program</p> <p>QR/Online Self-Ordering</p> <p>g) Ability to publish menu from eMenu/eWaiter component online for consumer usage (all-in-one solution)</p> <p>h) Website menu Online Hosting</p> <p>i) Online Menu/Catalog with Images, description, pricing and dinning options</p> <p>j) Dinner place order from the QR/website and streamline order to eMenu solution</p> <p>k) Synchronise Order to Kitchen Display Station</p> <p>l) Synchronise Order to Cashier</p> <p>m) Auto inventory update per order</p> <p>n) eReceipt</p> <p>o) Online report with order consolidation and performance analytic</p> <p>p) User login and order tracking</p> <p>q) Support on-premise QR table ordering, on website ordering with option for delivery, pre-order and customer self-pickup</p> <p>Contactless Digital Payment</p> <p>r) Contactless Payment activation and maintenance</p> <p>s) Supported digital Payment: Dynamic SG QR, NETs QR, GrabPay, Visa, Master Card, Amex, Dinners</p> <p>t) eMenu generates dynamic SGQR per bill amount</p> <p>u) On-premise Table QR ordering with digital payment</p> <p>v) On website pre-order with digital payment</p>		1	1.00		
<p>2) Hardware</p> <p>Not applicable</p>		1	1.00		

3) Professional Services					
Setup includes:					
a) Software Setup					
b) eMenu Engineering to cater to eWaiter, Table QR and online ordering structure					
c) Work Flow Engineering					
d) eMenu setup for up to 100 items, excluding menu image					
e) Setup ordering Website with default user interface design		1	1.00		
f) Flow synchronisation testing					
g) User Acceptance testing					
h) Payment processor account setup					
i) Payment activation and user acceptance testing					
4) Training					
Training includes:					
a) On-site Operation Training					
b) On-site Management Training					
c) Report and Data Analysis Training		1	3.00		
d) Feature Training					
5) Others					
Not applicable		1	1.00		
Total				\$ 7,830.00	\$ 7,830.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant