Company	Real Estate Doc Pte Ltd
Digital Solution Name & Version Number ¹	The RED Cloud Version v1.0 - RED Success Essentials (20 users)
Appointment Period	23 December 2020 to 22 December 2021
Extended Appointment Period ²	23 December 2021 to 22 December 2022

Standard Packaged Solution (ie. Minimum items to be purchased)

1) Software Initial Set-Up includes: - Up to 8 contract templates - Client and property list upload - System calibration of user permissions - Digital signing, two-factor authentication set up - Standard business dashboard and data analytics 1-Year Subscription includes: - Up to 20 users - 250GB storage - Administrative rights/permissions and assignments - Templates of the agency/company - Digital contract generation - Workflow and signing flow management - Client and property list management - Client and property list management - Client and property list management - Activity dashboard and analytics 2) Hardware Not Applicable 3) Professional Services Includes 3 hours of onsite and/or online support - \$\$80 per man-hour (cemote support) - \$\$80 per man-hour (cemote support) - \$\$80 per man-hour (customisation and integration) 4) Training Includes a 2-hour system training session - Subsequent hours at \$\$60 per man-hour.		Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
- Up to 20 users - 250GB storage - Administrative rights/permissions and assignments - Templates of the agency/company - Digital contract generation - Workflow and signing flow management - Client and property list management - Downloading of reports - Activity dashboard and analytics 2) Hardware Not Applicable 3) Professional Services Includes 3 hours of onsite and/or online support Subsequent support chargeable at: - \$\$60 per man-hour (onsite support) - \$\$20 per man-hour (remote support) - \$\$80 per man-hour (customisation and integration) 4) Training Includes a 2-hour system training session - Subsequent hours at \$\$60 per man-hour. Per hour 2.00	1)	Initial Set-Up includes: - Up to 8 contract templates - Client and property list upload - System calibration of user permissions - Digital signing, two-factor authentication set up		Per setup	1.00		
Not Applicable 3) Professional Services Includes 3 hours of onsite and/or online support Subsequent support chargeable at: - \$\$60 per man-hour (onsite support) - \$\$20 per man-hour (remote support) - \$\$80 per man-hour (customisation and integration) 4) Training Includes a 2-hour system training session - Subsequent hours at \$\$60 per man-hour. 5) Others Not Applicable		 Up to 20 users 250GB storage Administrative rights/permissions and assignments Templates of the agency/company Digital contract generation Workflow and signing flow management Client and property list management Downloading of reports 		Per user	20.00		
Includes 3 hours of onsite and/or online support Subsequent support chargeable at: - \$\$60 per man-hour (onsite support) - \$\$20 per man-hour (remote support) - \$\$80 per man-hour (customisation and integration) 4) Training Includes a 2-hour system training session - Subsequent hours at \$\$60 per man-hour. 5) Others Not Applicable	2)						
Subsequent support chargeable at: - \$\$60 per man-hour (onsite support) - \$\$20 per man-hour (remote support) - \$\$80 per man-hour (customisation and integration) 4) Training Includes a 2-hour system training session - Subsequent hours at \$\$60 per man-hour. 5) Others Not Applicable	3)						
Includes a 2-hour system training session - Subsequent hours at S\$60 per man-hour. 5) Others Not Applicable		Subsequent support chargeable at: - \$\$60 per man-hour (onsite support) - \$\$20 per man-hour (remote support)		Per hour	3.00		
Not Applicable	4)	Includes a 2-hour system training session		Per hour	2.00		
Total \$ 10,200.00 \$ 10,200.00	5)					\$ 10,200.00	\$ 10,200.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration

for an additional one-year ("Extended Appointment Period")

^{*} Qualifying cost refers to the supportable cost to be co-funded under the grant