Company	Supply Ellie Pte Ltd
Digital Solution Name & Version Number[1]	Ellie Integrated System Version 2 - Package E (Online ordering, E-Waiter for 5 Users, KDS for 4 Users)
Appointment Period	28 May 2020 to 27 May 2021
Extended Appointment Period[2]	28 May 2021 to 27 May 2022

wef. 3 February 2022

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)
1) Software For dine-in, delivery and self-pick up A) Master E-Waiter License (12 months) 1) Mobile Ordering System 2) Recipe management system 3) Admin management module 4) Reports and statistics 5) Localised Server Link For E-Waiter, KDS, And Online Ordering 6)E- Waiter content management		License	1.00		
For dine-in, delivery and self-pick up B) Mobile E-Waiter License (12 months) 1) Mobile Ordering System 2) Integration to Master E-waiter 3) Payment Module (Split Payment Method) 4) Waiter Login 5) Takeaway, delivery and Dine-in Management		License	4.00		
For dine-in, delivery and self-pick up C) KDS License (12 months) 1) Order readiness Function 2) Order assignment 3) Order Summary 4) Order synchronization 5) Color coding system 6)Modifiers and kitchen note display 7) Highlight orders 8) Integration with Online Ordering		License	4.00		
For dine-in, delivery and self-pick up D) POS License (12 Months) 1) Takeaway and Pre-Order Module 2) Pay In / Pay out Module		License	1.00		
For dine-in, delivery and self-pick up E) Master E-Waiter CRM License (12 Months)		License	1.00		
For pick up and delivery F) Online Ordering Management for Pick-Up and Takeaway Orders (12 months) - 1) Synchronization Of Items And Modifiers With POS System; 2) Login For Online Ordering Management; 3)Input Of Food And Category Images; 4) Integration With Logistic Provider (Lala Move); 5) Notifications Module(POS Notification And Emails); 6) Google Map Integration; 7) Operation Hours And Exceptions; 8) Order-For-Later Module; 9) Payment Gateway Integration (Stripe); 10) Promotion module		License	1.00		
For pick up and delivery G) Online Ordering Admin Management (12 months) - 1) Admin Profiles, Admin Location And Contact, Operating Hours		License	1.00		

For pick up and delivery					
H) Online Ordering Customer Management (12 months) - 1) User Login And Registration; 2) Forget Password Process; 3) Customer Details And Delivery Address (Edit And Update); 4) Customer Dashboard To View Order History	License	1.00			
For pick up and delivery					
I) Online Ordering Content Management Module (12 months) - 1) Add, Edit and Remove, Enable / Disable Items, Categories and Modifiers	License	1.00			
For pick up and delivery					
J) Online Ordering Reports and Statistics (12 months) - 1) Overview, Customers Insight , Customers Orders	License	1.00			
2) Hardware Not Applicable					
3) Professional Services					
A) On-Site Set Up And Installation	Manday	1.50			
B) Menu Consultation, configuration and customization	Manday	1.50			
C) Customer Relationship Management System configuration	Manday	1.50			
D) System Mapping and Testing	Manday	1.50			
E) Software UI Creation & Setup - 1) Programming And Setup Of Online Ordering Platform; 2) User Experience Consultation	Manday	1.25			
F) Online ordering Integration	Manday	0.50			
4) Training					
A) Training On The Job Training For Staff	Mandays	1.50			
5) Others Not Applicable					
Total			$ 18,900.00		$ 17,900.00

[1] A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
[2] As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration
for an additional one-year ("Extended Appointment Period")
* Qualifying cost refers to the supportable cost to be co-funded under the grant