

Company	TrustyTech Pte Ltd
Digital Solution Name & Version Number¹	EasyBus Version 2.0 - EasyBus Online (Standard)
Appointment Period	20 August 2020 to 19 August 2021
Extended Appointment Period²	20 August 2021 to 19 August 2022

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
<p>1) Software</p> <p>Customer Mobile Application (Android + iOS)</p> <ul style="list-style-type: none"> - Customized, well designed and easy to use mobile application for customer to download from Google Play and Apple Store under your own branding. - Highly configurable (unlimited multi services / location based pickup delivery date time configure / rich promotions methods) - Easy ordering & order management - Online payment methods / addresses / customer profile management - In-App live chat with customer service. - App wallet support (Pre-paid credit membership) - Feedback / customer reviewing / referral program support - Automatic notifications & email (promotion/incident report/order&payment status update) - Paid ads campaign attribution & data analytics. - Beautiful event based automatic in App message (first order / birthday celebrate, VIP / promotion / need helps notice) <p>Logistic System</p> <ul style="list-style-type: none"> - Flexible district base logistic arrangement (acceptance area drawing / min order / order cap / working date / time slot / off day) - Driver job auto scheduling (district based auto job assignment / driver self acceptance) - Driver App (job management / background location tracking / QR scanning based loading and unloading) - Driver live notification (new job/job cancelled/customer reschedule/customer notes) - Driver job history checking and job based payroll in App display. - Unlimited driver account. <p>Customer website</p> <ul style="list-style-type: none"> - Customized own branding mobile friendly website. - Registration free design with email verification binding. - Customer ordering and order management. - Online payment management & PAYNOW support. - Pre-paid credit & points membership. - Flexible promotion support. (promo code/voucher/campaign) - Web notifications. (new order/pickup/delivery/payment/quality checking / order status / marketing notice) 		per license	2.00		
		per license	1.00		
		per license	1.00		

Backend console - Sales management - Customer management - Product / pricing / service management - Service district / pickup delivery time slot management - Driver worksheet export - Membership & promotions arrangement - Rich reporting and data analysis. - Flexible configurations & sub-admin / permission control support.		per license	1.00		
2) Hardware Not Applicable					
3) Professional Services Not Applicable					
4) Training Customer App/Website + backend console + logistic system training.		per session	1.00		
5) Others Not Applicable					
Total				\$ 21,000.00	\$ 16,000.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant