

Company	EISOL Pte Ltd
Digital Solution Name & Version Number¹	EISOL F&B (Eats365) Version 1.0 - Enterprise
Appointment Period	01 June 2023 to 31 May 2024
Extended Appointment Period²	01 June 2024 to 31 May 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
Digital Ordering with Integrated Payment for Dine-in, Take-out, Pre-order, and Delivery		Per Year	2.00		
Enterprise/Franchise Portal for Multi-brands		Per Year	1.00		
Merchant App for Order Receive and Fulfilment		Per Year	1.00		
Integrated CRM and Membership System					
- Loyalty Point					
- Digital Stamp					
- Digital Voucher					
- Multi-tiers Membership		Per License	1.00		
- Discount					
- Referral Program					
- Package					
Shopping Mall GTO Integration					
- Automated Daily GTO submission		Per Year	1.00		
- GTO Submission Report					
2) Hardware					
Not Applicable					
3) Professional Services					
EISOL Easy Start (Setup)					
i. Account setup					
ii. Menu setup					
iii. Online ordering platform setup		Per Man Day	3.00		
iv. CRM Setup					
v. Enterprise Portal Setup					
vi. Ordering process configuration					
4) Training					
EISOL Easy Start (Training)					
i. Front-end training					
ii. Back-office training					
iii. Online ordering system training					
iv. Multi-system workflow training		Per Man Day	1.00		
v. Fail-over and failure-recovery training					
vi. CRM Training					
vii. Multi-outlets management enterprise portal training					
5) Others					
Not Applicable					
Total				\$ 8,575.00	\$ 7,475.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

* Qualifying cost refers to the supportable cost to be co-funded under the grant