| Company | Eber Pte Ltd | | | |
|---|--|--|--|--|
| Digital Solution Name & Version Number ¹ | Eber Loyalty Marketing Platform - Premium Package with Professional Services | | | |
| Appointment Period | 07 April 2022 to 06 April 2023 | | | |
| Extended Appointment Period ² | 07 April 2023 to 06 April 2024 | | | |

wef. 01 December 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

| | Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qu | alifying Cost * (\$) |
|----|--|-------------------|-------------|----------|------------------|----|-------------------------|
| | Software Eber Loyalty Marketing Platform Yearly Subscription - Up to 2 outlet and 10,000 contacts All Basic Features includes; - Branded Member Web App - VIP / Multi-tier Membership - Member CRM - Reward Management - Birthday Rewards - Messaging to Members - Auto Messaging to Members - Messaging by Member Segment - Dashboard and Reporting - Includes any 2 of the following premium features; - Custom Branding - E-voucher & Paid membership - Unlimited Spending Analysis - API Access | | per license | 1.00 | | | |
| 2) | Hardware Not Applicable | | | | | | |
| 3) | Professional Services Scoping and Documentation | | per manday | 0.25 | | | |
| | System setup and configuration inclusive of - Setting up Loyalty Structure - Setting up Rewards Structure | | per manday | 0.50 | | | |
| | Data Migration for - Import of formatted data provided by customer | | per manday | 0.50 | | | |
| | UAT and Go Live Support | | per manday | 0.25 | | | |
| 4) | Training Online training for Frontend staff and Admin users | | per manday | 0.50 | | | |
| 5) | Others Not Applicable | | | | | | |
| _ | | | | Total | \$ 5,600.00 | \$ | 5,600.00 |

¹A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant