Company	Epoint Systems Pte Ltd			
Digital Solution Name & Version Number <sup>1</sup>	Epoint Version 9 - Package (eWaiter - Basic For Single Outlet)			
Appointment Period	30 January 2020 to 29 January 2021			
Extended Appointment Period <sup>2</sup>	30 January 2021 to 29 January 2022			

## Standard Packaged Solution (ie. Minimum items to be purchased)

1) Software / Subscription fee Software license per device - Epoint eValver Software License for 3 devices Subware license - Epoint ROS Software Software Licenses for 3 devices - Epoint ROS Software Software Licenses for 3 devices - Epoint ROS Software Software Licenses for 3 devices - Epoint ROS Software - Epoint ROS Software - HO Point-of Sales Module (Browser) Subscription for 1 year of Backend Office - Single Outlet - HO Point-of Sales Module (Browser) Subscription for 1 year - Epoint In-Contact CRM (Professional) Includes: - Unlimited member records - Free EDM for 5000 Active members (a) Points (b) e-Stamp (d) E-Package (e) E-Store Value  2) Hardware - Tablet for edValer Softsion (or equivalent) + Hun 10 - Table part - 1500 mAh Battery - Android OS - Accesse Points - Unlimited Wiff Coverage with POE - Epoint SP-660 Touchscreen KDS System - 151 TFT (1024x768) w/S Wires Resistive ELO Touch - 4GB RAM - 2.87 SATA NDO - Thermal Primer  3) Professional Services (1) Installation and Deployment (2) HO Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Back End Training - System Secup - Support & Maintance Package for First Year		Cost Item	Unit Cost (S\$)	Unit	Quantity	Subtotal (S\$)	Qualifying Cost * (S\$)
- Epoint Remote Service Licenses for 3 devices Software license per device - Epoint KDS Solution Subscription for 1 year for Backend Office - Single Outlet - HO Point-of Sales Module (Browser) Subscription for 1 year - Epoint In-Contact CRM (Professional) Includes: - Unlimited member records - Free EDM for 5000 Active members (a) Points (b) e-Voucher (c) e-Slamp (d) E-Package (e) E-Store Value  2) Handware Tablet for e-Waiter Solution (or equivalent ) Huswel Media Pad T5 LTE - 10 Display - 3G Solution - Solution (Solution Contact CRM Professional) - Free EDM for 5000 Active members (a) Points (b) e-Voucher (c) e-Slamp (d) E-Package (e) E-Store Value  2) Handware Tablet for e-Waiter Solution (or equivalent ) Huswel Media Pad T5 LTE - 10 Display - 3G Solution - Access Foints - Uniquiti Unifi AP - AC Long Range Wifi Coverage with POE Epoint SP-650 Touchscreen KDS System - 15 TFT (1024X768) w5 Wires Resistive ELO Touch - 4GB RAM - 2.5' SATA HDD - Thermal Printer  3) Professional Services (1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)	1)	Software license per device - Epoint eWaiter Software License for 3 devices		·			
Subscription for 1 year for Backend Office - Single Outlet - Hu Point-of Sales Module (Browser) Subscription for 1 year - Eppint In-Contact CRM (Professional) Includess: - Unlimited member records - Free EDM for 5000 Active members (a) Points (b) e-Voucher (c) e-Stamp (d) E-Package (e) E-Store Value  2) Hardware Tablet for eWaiter Solution (or equivalent ) Huawei Media Pad T5 LTE - 10.1** Display - 3-36 Ram - 5100 mAh Battery - Android OS Access Points - Ubiquit Unitl AP - AC Lorg Range Wifi Coverage with POE Epoint SP-850 Touchscreen KDS System - 15* TFI (1024xy78) w/fs Wires Resistive ELO Touch - 4-08 RAM - 2.5* SATA HDD - Thermal Printer  3) Professional Services (1) Installation and Deployment (2) HG Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Seck End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)		- Epoint Remote Service Licenses for 3 devices Software license per device		·			
Subscription for 1 year - Epont in Contact CRM (Professional) includes: - Unlimited member records - Free EDM for 5000 Active members (a) Points (b) e-Voucher (c) e-Stamp (d) E-Package (e) E-Store Value  2) Hardware Tablet for eWaiter Solution (or equivalent ) Huawei Media Pad T5 LTE - 10.1" Display - 3-08 Ram - 5100 mAh Battery - Android OS Access Points - Uliquiti Unifi AP - AC Long Range Wifi Coverage with POE Epoint SP-650 Touchscreen KDS System - 15" TFT (1024x768) w/5 W/res Resistive ELO Touch - 4GB RAM - 2.5" SATA HDD - Thermal Printer  3) Professional Services (1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Back End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)		Subscription for 1 year for Backend Office - Single Outlet		per month	12		
Tablet for eWaiter Solution (or equivalent ) Huawei Media Pad T5 LTE  - 10.1" Display - 3GB Ram - 5100 mAh Battery - Android OS  Access Points - Ubiquit Unifi AP - AC Long Range Wifi Coverage with POE  Epoint SP-650 Touchscreen KDS System - 15" TFT (1024x768) w/5 Wires Resistive ELO Touch - 4GB RAM - 2.5" SATA HDD - Thermal Printer  3) Professional Services (1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Back End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)		Subscription for 1 year - Epoint In-Contact CRM (Professional) Includes: - Unlimited member records - Free EDM for 5000 Active members (a) Points (b) e-Voucher (c) e-Stamp (d) E-Package		per month	12		
- Ubiquiti Unifi AP - AC Long Range Wifi Coverage with POE  Epoint SP-650 Touchscreen KDS System - 15" TFT (1024x768) w/5 Wires Resistive ELO Touch - 4GB RAM - 2.5" SATA HDD - Thermal Printer  3) Professional Services (1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Back End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)	2)	Tablet for eWaiter Solution (or equivalent ) Huawei Media Pad T5 LTE - 10.1" Display - 3GB Ram - 5100 mAh Battery		per device	3		
- 15" TFT (1024x768) w/5 Wires Resistive ELO Touch - 4GB RAM - 2.5" SATA HDD - Thermal Printer  3) Professional Services (1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Back End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)		- Ubiquiti Unifi AP		per device	1		
(1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser) - 1 time menu migration from excel template provided by Epoint  4) Training Includes - Front End Training - Back End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)		- 15" TFT (1024x768) w/5 Wires Resistive ELO Touch - 4GB RAM - 2.5" SATA HDD		per device	1		
Includes - Front End Training - Back End Training - System Setup  5) Others HQ Point-of Sales for Backend Office Training (2 Hours)	3)	(1) Installation and Deployment (2) HQ Point-of Sales for Backend Office (Browser)					
HQ Point-of Sales for Backend Office Training (2 Hours)	4)	Includes - Front End Training - Back End Training		per session	1		
	5)						

 $<sup>^{1}</sup>$  A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

A specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for
 Qualifying cost refers to the supportable cost to be co-funded under the grant