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| Company | FLAVOR PTE. LTD. |
| Digital Solution Name & Version Number¹ | Flavor Customer Relationship Management System Version 1 - Advanced Mode 1 |
| Appointment Period | 30 December 2021 to 29 December 2022 |
| Extended Appointment Period² | 30 December 2022 to 29 December 2023 |

Standard Packaged Solution (ie. Minimum items to be purchased)

| Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost* (\$) |
|---|----------------|---------|----------|---------------------|-----------------------|
| 1) Software Flavor CRM 1 year usage (unlimited users) Modules includes: - Leads management - Customers management - Communications module - Staff assignment to customer - Communication log - Communication templates - Reporting module - Multi company support - Integrated with Xero for invoicing Telephony system - click to call directly from CRM for 1 operators | | Bundle | 1.00 | | |
| | | License | 1.00 | | |
| 2) Hardware Not Applicable | | | | | |
| 3) Professional Services Software onboarding | | Manday | 5.50 | | |
| 4) Training Training for system | | Manday | 1.50 | | |
| 5) Others Not Applicable | | | | | |
| Total | | | | \$ 10,400.00 | \$ 10,400.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant