

**DETAILS OF PRE-APPROVED DIGITAL SOLUTION**

**ANNEX 3**

<b>Company</b>	FLAVOR PTE. LTD.
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	Flavor Customer Relationship Management System Version 1 - Advanced Mode 3
<b>Appointment Period</b>	30 December 2021 to 29 December 2022
<b>Extended Appointment Period<sup>2</sup></b>	30 December 2022 to 29 December 2023

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Flavor CRM 1 year usage (unlimited users) Modules includes: - Leads management - Customers management - Communications module - Staff assignment to customer - Communication log - Communication templates - Reporting module - Multi company support - Integrated with Xero for invoicing  1 year license for website lead funnelling plugin		Bundle	1.00		
		License	1.00		
2) Hardware Not Applicable					
3) Professional Services Software onboarding		Manday	5.50		
4) Training Training for system		Manday	1.50		
5) Others Not Applicable					
<b>Total</b>				<b>\$ 10,600.00</b>	<b>\$ 10,600.00</b>

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

\* Qualifying cost refers to the supportable cost to be co-funded under the grant