| Company | Hatch Digital Pte. Ltd. |
|---|--|
| Digital Solution Name & Version Number ¹ | DM HD Digital Branding Packages - Package 2 - SMM + SMA (3 Months) |
| Appointment Period | 26 October 2023 to 25 October 2024 |
| Extended Appointment Period ² | 26 October 2024 to 25 October 2025 |

Standard Packaged Solution (ie. Minimum items to be purchased)

| | Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost * (\$) |
|----|---|-------------------|---------------------|----------|------------------|------------------------|
| 1) | Software Not applicable to Digital Marketing Packages | | N.A. | 0.00 | | |
| 2) | Hardware Not applicable to Digital Marketing Packages | | N.A. | 0.00 | | |
| 3) | Professional Services | | | | | |
| | Digital Marketing Needs Analysis Research on current efforts Branding Consultation to understand the following needs: Business Objective Target Audience Current Branding Efforts Current Marketing Channels Current and Past Campaign Efforts and Outcomes | | Per consultation | 1.00 | | |
| | Digital Marketing Strategy Development • Digital Marketing Strategy Proposal | | Per report | 1.00 | | |
| | Digital Marketing Campaigns SMM Objective: To curate and manage content that aligns with branding to generate awareness of the brand and its products/services. • Planning of social media strategies • Content planning for types of posts • Seasonal postings • Festive-themed posts integrated with relevant content • Social media outreach • Building of account engagement • Building of followers | | Per month | 3.00 | | |
| | SMA Objective: To reach a wider audience for brand awareness by promoting the brand's unique selling points. • Social media platforms & tools set-up (1-time) o Facebook business account & page o Facebook business ad account o Instagram business profile • Ad Campaign Strategy outline o Proposed angle/positioning o Proposed budget o Proposed ad creative/caption | | Per month | 3.00 | | |
| | Digital Assets Creation | | | | | |
| | SMM • Creation of 20 content posts/stories on IG over the 3 months | | Per month | 3.00 | | |
| | KPI: • Reach: +15,000 • Follower: +200 | | | | | |

| SMA • Creation of 10 ad posts/stories on IG over the 3 months KPI: • ROAS: 200-300% | Per month | 3.00 | | |
|--|------------|-------|-------------|----------------|
| Review and recommendation • A monthly review session will be held with two key agendas: o Reviewing of marketing analytics o Discussion on in-trend & relevant topics for the content calendar • The review report includes analytics such as: o Account growth & reach (followers, reach, impression) o Account interactions (profile views, link clicks) o Top-performing posts, sorted by metrics o Top-performing stories, sorted by metrics o Overview of main hashtags, and target demographics for account engagements o Recent trending topics with high engagement online o Quarterly analytics overview | Per report | 6.00 | | |
| Training Training Handover Checklist Documentation | Per setup | 1.00 | | |
| 5) Others Not applicable to Digital Marketing Packages | N.A. | 0.00 | | |
| | | Total | \$ 9,900.00 | \$ 9,900.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant