Company	LEVELFIVE SOLUTIONS PTE. LTD.			
I Didital Sollition Name & Version Nilmber	LFSuite - Package 5 - (Digital Ordering Server + Kiosk + QR Ordering + Analytics +			
	KDS + Integration)			
Appointment Period	01 September 2022 to 31 August 2023			
Extended Appointment Period ²	01 September 2023 to 31 August 2024			

wef. 20 July 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1)	Software (Package catered to Dine-In, Takeaway and PreOrder via QR Code ordering or Web Link or Kiosk)					
	LFSUITE DIGITAL ORDERING SERVER DinePlan Restaurant Management Software (Includes Application Installer and License Key) - Essential Digital Server License to connect other services		License	1.00		
	LFSUITE ANALYTICS & REPORTING DineLive mobile business analytics and reporting application - Able to be deployed on Android or iOS devices - Provides real-time sync of business data to management		License	1.00		
	LFSUITE KITCHEN&QUEUE LICENSE - Kitchen order console to display and control food or drinks orders - Can be linked to a Queue Display for order collection		License	2.00		
	LFSUITE CENTRAL MANAGEMENT CONSOLE DineConnect, our cloud-hosted solution which helps to manage all the configurations and reporting for all the locations in organization - Solution is hosted on Microsoft Azure or Vultr - Customers using DineConnect will enjoy version & features upgrades as well as maintenance & software support		Months	12.00		
	LFSUITE ONLINE ORDERING PLATFORM Web-Ordering platform via Bring-Your-Own-Device (B.Y.O.D.) concept - Allows consumers to place orders Weblink or QRCode - Catered for multiple concepts (Takeaway/ PreOrder / Dine-In) - More than 50 SKU		Months	12.00		
	LFSUITE SELF-ORDERING KIOSK PLATFORM - Self-Ordering Platform Hosting - Customized Flow and User Interface - Integration to payment terminals - Integration to scanners and printers		License	1.00		
	INTEGRATION FOR DIGITAL PAYMENT INTERFACE - (Stripe, Omise, Paynow and NETS) Or Integration for Delivery aggregators - (GrabFood and FoodPanda) Or Integrations to shopping mall system - (GTO) Or Integrations to 1 other 3rd party Software (Xero, Quickbooks, StaffAny, SAP, Microsoft Dynamics and Oracle)		License	1.00		
2)	Hardware Not Applicable					

4) Training LFSUITE TRAINING - DinePlan Operations Training - KDS Operations Training - Web-Ordering Configuration Training - Integration Training - DineConnect & DineLive Configuration Training (For Management) - Kiosk Configuration and Usage Training 5) Others Not Applicable	3) Professional Services LFSUITE INSTALLATION AND SETUP (more than 50 SKU) - Effort for Menu & Configuration in DineConnect - Effort for Setup Digital Ordering Platform - Effort for Setup of Web-Ordering - Effort for Setup of Kitchen Display & Queue System - Effort for Setup of Integrations - Effort for Setup Self Ordering Kiosk - Designing of consumer-facing user interface - Order flow configuration - Effort for menu item mapping - Effort for payment configuration - Onsite Implementation and Fine-Tuning - Go-Live Cover - Post Implementation Review	Per Manday	3.50	
	LFSUITE TRAINING - DinePlan Operations Training - KDS Operations Training - Web-Ordering Configuration Training - Integration Training - DineConnect & DineLive Configuration Training (For Management) - Kiosk Configuration and Usage Training	Per Manday	2.00	

¹A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant