Company	MediaPlus Digital Pte Ltd
Uldital Sollition Name & Version Nilmber:	DM MediaPlus Digital Marketing Package - Paid Social Digital Marketing Package
	(SMA) [3 Months]
Appointment Period	19 May 2022 to 18 May 2023
Extended Appointment Period <sup>2</sup>	19 May 2023 to 18 May 2024

wef. 14 September 2023

## Standard Packaged Solution (ie. Minimum items to be purchased)

			_	(\$)	(\$)
Software Not Applicable		N.A	1.00		
Hardware Not Applicable					
Professional Services a) Digital Marketing Needs Analysis - Company Analysis - Competitor Analysis - Needs Analysis - Digital Asset Analysis					
b)Digital Marketing Strategy Development  - Digital marketing strategy report  - Campaign objectives  - Target audience  - Brand direction /positioning  - Client engagement  - KPIs		Per Setup	1.00		
Digital Marketing Campaigns  1) Social Media Advertising (Meta - Facebook & Instagram) - Evaluation of client current social presence (Facebook/Instagram) - campaign objective analysis (brand awareness/reach/traffic/engagement/video views/message/lead generation/conversions/ecommerce) - Duration: 3 months a) Campaign setup - Facebook Business manager / Instagram business page - Ad creatives design - Ad copies creation and copywriting - Target audience setup - Bidding strategy setup - Facebook pixel setup - b) Campaign Optimisation - Audience list optimization - Bid optimization and monitoring - Ad Copies split testing c) Performance objectives - Target conversion rate: 2% to 5% of total clicks - ROAS estimated to be 200% (Client target ROAS		Per Setup	1.00		
	Professional Services a) Digital Marketing Needs Analysis Company Analysis Competitor Analysis Needs Analysis Digital Marketing Strategy Development Digital Marketing Strategy report Campaign objectives Target audience Brand direction /positioning Client engagement KPIs Digital Marketing Campaigns  1) Social Media Advertising (Meta - Facebook & nstagram) Evaluation of client current social presence Facebook/Instagram) Campaign objective analysis (brand awareness/reach/traffic/engagement/video views/message/lead generation/conversions/ecommerce) Duration: 3 months a) Campaign setup Facebook Business manager / Instagram business page Ad creatives design Ad copies creation and copywriting Target audience setup Bidding strategy setup Facebook pixel setup D Campaign Optimisation Audience list optimization Bid optimization and monitoring Ad Copies split testing C)Performance objectives Target conversion rate: 2% to 5% of total clicks	Professional Services a) Digital Marketing Needs Analysis Company Analysis Competitor Analysis Needs Analysis Digital Asset Analysis Digital Marketing Strategy Development Digital marketing strategy report Campaign objectives Target audience Brand direction / positioning Client engagement KPIs Digital Marketing Campaigns  1) Social Media Advertising (Meta - Facebook & nastagram) Evaluation of client current social presence (Facebook/Instagram) Campaign objective analysis (brand awareness/each/traffic/engagement/video views/message/lead generation/conversions/ecommerce) Duration: 3 months a) Campaign setup Facebook Business manager / Instagram business page Ad creatives design Ad copies creation and copywriting Target audience setup Bidding strategy setup Facebook pixel setup D) Campaign Optimisation Audience list optimization Bid optimization and monitoring Ad Copies split testing E)Performance objectives Target conversion rate: 2% to 5% of total clicks ROAS estimated to be 200% (Client target ROAS to be calculated during campaign kickoff)	-lardware Not Applicable  Professional Services a) Digital Marketing Needs Analysis Company Analysis Company Analysis Competitor Analysis Needs Analysis Digital Asset Analysis Digital Marketing Strategy Development Digital marketing strategy report Campaign objectives Target audience Brand direction /positioning Client engagement KPIs Digital Marketing Campaigns  1) Social Media Advertising (Meta - Facebook & nstagram) Carapaign objective analysis (brand awareness/each/traffic/engagement/video views/message/lead generation/conversions/ecommerce) Duration: 3 months a) Campaign setup Facebook Business manager / Instagram business page Ad creatives design Ad copies creation and copywriting Target audience setup Bidding strategy setup Facebook pixel setup D) Campaign Optimisation Audience list optimization Bid optimization and monitoring Ad Copies split testing C)Performance objectives Target conversion rate: 2% to 5% of total clicks ROAS estimated to be 200% (Client target ROAS o be calculated during campaign kickoff)	Hardware Not Applicable Professional Services a) Digital Marketing Needs Analysis Company Analysis Needs Analysis Needs Analysis Needs Analysis Digital Marketing Strategy Development Digital Marketing strategy report Campaign objectives Target audience Brand direction /positioning Client engagement KPIs Digital Marketing Campaigns  1) Social Media Advertising (Meta - Facebook & nstagram) Campaign objective analysis (brand awareness/each/traffic/engagement/video views/message/lead generation/conversions/ecommerce) Duration: 3 months a) Campaign setup Facebook Business manager / Instagram business page Ad copies creation and copywriting Target audience setup Bidding strategy setup Facebook pixel	lardware Vot Applicable Professional Services 3) Digital Marketing Needs Analysis Competitor Analysis Competitor Analysis Poligital Marketing Strategy Development Digital Marketing Strategy Development Digital marketing strategy report Campaign objectives Target audience Brand direction /positioning Client engagement KPIs Digital Marketing Campaigns 1) Social Media Advertising (Meta - Facebook & nstagram) Evaluation of client current social presence Facebook/Instagram) Campaign objective analysis (brand awareness/ reachtraffic/gragement/video views/message/lead generation/conversions/ecommerce) Duration: 3 months 3) Campaign setup Facebook Business manager / Instagram business hage Ad creatives design Ad copies creation and copywriting Target audience setup Bidding strategy setup Facebook pivel setup Di Campaign Optimisation Audience list optimization Bid optimization and monitoring Ad Copies split testing DiPerformance objectives Target conversion rate: 2% to 5% of total clicks ROAS estimated to be 200% (Client target ROAS of be calculated during campaign kickoff)

	2) Social Media Advertising (TikTok) - Evaluation of client current social presence (TikTok) - campaign objective analysis (brand awareness/reach/traffic/engagement/video views/message/lead generation/conversions/ecommerce) - Duration: 3 months a) Campaign setup - Tiktok ads manager setup - Ad creatives design - Ad copies creation and copywriting - Target audience setup - Bidding strategy setup - Pixel setup b) Campaign Optimisation - Audience list optimization - Bid optimization and monitoring - Ad Copies split testing c) Performance objectives - Target conversion rate: 2% to 5% of total clicks - ROAS estimated to be 200% (Client target ROAS to be calculated during campaign kickoff) - Campaign analysis and provide feedback to align with marketing objectives	Per Setup	1.00		
	Digital Assets Creation a)SMA (Meta) - Up to 6 static creatives or 2 carousel ads per setup (3 static creatives per carousel) - Up to 6 ad copywriting	Per Setup	1.00		
	b)SMA (TikTok) - Up to 9 motion graphic creatives for TikTok In-feed ads	Per Setup	1.00		
	SMA META Monthly Performance Report -Website Data Analytics Report -Campaign Metrics & Report -Observations & Recommendations  SMA Tik Tok Monthly Performance report -Website Data Analytics Report -Campaign Metrics & Report - Observations & Recommendations	Per Month	3.00		
	Development and integration of leads management processes with existing business processes	Per Setup	1.00		
	Final Summary Report	Per Report	1.00		
4)	Training Handover	Per Setup	1.00		
5)	Others Not Applicable				
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<sup>&</sup>lt;sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 <sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") \* Qualifying cost refers to the supportable cost to be co-funded under the grant