

Company	NSTORY PTE. LTD.
Digital Solution Name & Version Number¹	NPOS Version 2.1 - NPOS Advance Restaurant Digital Ordering Solution
Appointment Period	13 April 2023 to 12 April 2024
Extended Appointment Period²	13 April 2024 to 12 April 2025

wef. 05 October 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
Live Cloud Service (Perpetual License)		Per License (Perpetual)	1.00		
- Cloud Monitoring System					
- Cloud Backup					
Business Analytics (Perpetual License)		Per License (Perpetual)	1.00		
- Monthly, Weekly, Daily, Time Sales Performance					
- Top Selling Menu					
- Average Time per Table					
- Average Sales per Lunch and Dinner Time					
- Cancelled Menu Analysis					
Staff Attendance (Perpetual License)		Per License (Perpetual)	1.00		
- Personal Passcode					
- Staff Records Sent Through Email					
- Excel Compilation (Work Time Report)					
CRM (Perpetual License)		Per License (Perpetual)	1.00		
- Promotion					
- Coupon					
- Cashback					
- Customer Management					
- Messaging System for Advertisement					
Queuing System (Perpetual License)		Per License (Perpetual)	1.00		
- Static and Dynamic Queuing System					
- Walk-in Queue or Line Up in Advance Queue System					
- Automated Message					
- Number Display with Sound System showing New, Preparing, Finished Order Status					
- Tracking Credibility for No-Show & Cancelling Customers					
Booking System (Perpetual License)		Per License (Perpetual)	1.00		
- Automated SMS Messages and Email					
- Booking Management					
- Tracking Credibility for No-Show & Cancelling Customers					
Online Ordering (Perpetual License)		Per License (Perpetual)	1.00		
- Pick-Up & Delivery					
- Set Time Schedule					
- Credit Card Integrated					
3rd Party Delivery Platform Integration - Lalamove (Perpetual)		Per License (Perpetual)	1.00		
- Directly Book for a Driver without Delivering Terminal					
Payment Integration with Banks (SGQR) (Perpetual License)		Per License (Perpetual)	1.00		
- DBS and POSB integrated					
Digital Ordering System		Per License (Perpetual)	1.00		
- Self-Ordering Tablet					
Kitchen Display System (Perpetual License)		Per License (Perpetual)	1.00		
- Sound Alert					
- Change of Color Depends on the Status of the Order (New, Preparing, Finished)					

2) Hardware Not Applicable					
3) Professional Services Installation and Customization Fee					
- Menu Setup					
- Menu Edit					
- Menu Image Setup		Per Day	5.00		
- Cloud Setup					
- Digital Ordering Setup					
- Online Ordering Platform Setup					
4) Training First Training Fee					
- 2 Hours Onsite		Per Hour	2.00		
5) Others Not Applicable					
Total				\$ 11,150.00	\$ 10,670.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant