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| Company | Pepper Cloud Pte. Ltd. |
| Digital Solution Name & Version Number¹ | Pepper Cloud CRM Version 14.0 - Standard 3Users |
| Appointment Period | 07 September 2023 to 06 September 2024 |
| Extended Appointment Period² | 07 September 2024 to 06 September 2025 |

Standard Packaged Solution (ie. Minimum items to be purchased)

| Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost* (\$) |
|---|----------------|-------------|----------|--------------------|-----------------------|
| 1) Software Software - Pepper Cloud CRM Version 14.0 - Standard 3Users - BUSINESS MODULE - ACTIVITY MODULE - DASHBOARD - SALES MANAGEMENT - MESSAGE MODULE - WORKFLOW AUTOMATION - ASSIST AI - CAMPAIGN MANAGEMENT - FULL INTEGRATION - CUSTOMIZATION - USER MANAGEMENT - PROFILE, ROLE & PERMISSIONS - IMPORT & EXPORT - SECURITY (2FA & Captcha) | | Per License | 3.00 | | |
| 2) Hardware Not Applicable | | | | | |
| 3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom fields' setup, user setup, page view creation, integration setup and salesflow consultation. | | Per Manday | 1.50 | | |
| Data Migration for business module | | Per Manday | 0.50 | | |
| 4) Training Training for Admin User on user definition and org set up, setting up customization, setting up integration, webform management and security management. Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM (Training hours per session is 4hours) | | Per Session | 2.00 | | |
| 5) Others Not Applicable | | | | | |
| Total | | | | \$ 5,700.00 | \$ 5,100.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant