| Company | PLUS 65 MARKETING PTE. LTD. |
|---|----------------------------------|
| Digital Solution Name & Version Number ¹ | WarelyCRM Version 1.2 - Standard |
| Appointment Period | 08 June 2023 to 07 June 2024 |
| Extended Appointment Period ² | 08 June 2024 to 07 June 2025 |

wef. 28 December 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

| | Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qu | alifying Cost * (\$) |
|----|--|-------------------|-----------------|----------|------------------|----|-------------------------|
| | Software WarelyCRM Subscription (Unlimited User) - Customer Management - Leads Management - Email/SMS Function - Support (Ticketing) Management - Task Management - Customer Portal - Calendaring Module - Marketing Campaign Management Hardware Not Applicable | | Per License | 1.00 | | | |
| 3) | Professional Services Scoping and Documentation | | Per Man- Day | 1.00 | | | |
| | System setup and configuration (1 Days) Business Forms Setup (1.5 Days) Software Implementation Services (1 Days) | | Per Man- Day | 3.50 | | | |
| | UAT and Go Live Support | | Per Man- Day | 1.00 | | | |
| 4) | Training 1-Day CRM Module Training | | Per Hour | 5.00 | | | |
| | 1-Day System Setting Training | | Per Hour | 5.00 | | | |
| 5) | Others Not Applicable | | | | | | |
| | | | | Total | \$ 10,400.00 | \$ | 8,200.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

^{*} Qualifying cost refers to the supportable cost to be co-funded under the grant