

<b>Company</b>	Quality Zone Technologies Pte. Ltd.
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	WEB360 Version 2.0.0 - Centralised CRM - KickStarter Package (Up to 5 Users)
<b>Appointment Period</b>	03 February 2022 to 02 February 2023
<b>Extended Appointment Period<sup>2</sup></b>	03 February 2023 to 02 February 2024

wef. 01 December 2023

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software 1-year subscription of WEB360 Centralised CRM - KickStarter Package (Up to 5 Users) - Customer source - Task management - Appointment management - Performance statistics - Standard analytics dashboard - Collaborative sales management - Automated client reminders - Automated email notifications - Enterprise search functionality - Email (IMAP) integration - Website leads generation scriptlet - Roles and permission controls - Access Log		per year	1.00		
2) Hardware Not Applicable					
3) Professional Services Scoping and Documentation		per manday	1.00		
System setup and configuration inclusive of - Setting up of Account - Configuration of Email Account - Configuration of Website leads generation scriptlet - Configuration of Roles and Permission Controls - System Commissioning		per manday	2.00		
Data Migration for: - Import of existing Customer Database via csv / excel		per manday	0.50		
UAT and Go Live Support		per manday	0.50		
4) Training Group training on application software - Walkthrough on the usage of WEB360 CRM - With guidance during the Training Session		per manday	1.00		
5) Others Not Applicable					
<b>Total</b>				<b>\$ 9,000.00</b>	<b>\$ 5,700.00</b>

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant