DETAILS OF PRE-APPROVED DIGITAL SOLUTION

Company	Refine Solutions Pte Ltd
Digital Solution Name & Version Number ¹	WESS - Wellness Management Software Version 2.0 - Lite
Appointment Period	19 May 2022 to 18 May 2023
Extended Appointment Period ²	19 May 2023 to 18 May 2024
Extended Appointment Period	19 May 2023 to 16 May 2024

wef. 08 February 2024

Standard Packaged Solution (ie. Minimum items to be purchased)

1) Software 12 months subscription for WESS - Wellness Management Software 2.0 Lite. Modules include: * Appointment Management * Customer Relationship Management * Point of Sales * Customer e-Sign & Email Receipt * Inventory Management * Business Intelligence Reporting 2) Hardware Not Applicable 3) Professional Services Account Setup Customer & Master Data Migration from CSV file 4) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Suppliers & Inventory, and Generate Sales Reports	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
 * Appointment Management * Customer Relationship Management * Point of Sales * Customer e-Sign & Email Receipt * Inventory Management * Business Intelligence Reporting 2) Hardware Not Applicable 3) Professional Services Account Setup Customer & Master Data Migration from CSV file 4) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Suppliers & Inventory, and Generate Sales Reports 	12 months subscription for WESS - Wellness					
Not Applicable 3) Professional Services Account Setup Customer & Master Data Migration from CSV file Per Hour 1.00 Per Hour 2.00 Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Suppliers & Inventory, and Generate Sales Reports	* Appointment Management * Customer Relationship Management * Point of Sales * Customer e-Sign & Email Receipt * Inventory Management		per License	1.00		
Account SetupPer Hour1.00Customer & Master Data Migration from CSV filePer Hour2.004) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Suppliers & Inventory, and Generate Sales Reportsper manday1.00						
 4) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Suppliers & Inventory, and Generate Sales Reports 	- /		Per Hour	1.00		
Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Suppliers & Inventory, and Generate Sales Reportsper manday1.00	Customer & Master Data Migration from CSV file		Per Hour	2.00		
	Training complimentary as part of this package: Online product training, covering Setup of Customers, Products & Services and Appointments, and Managing Sales, Customers & Appointments,		per manday	1.00		
Not Applicable	5) Others Not Applicable					\$ 2,800.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration

for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant