DETAILS OF PRE-APPROVED DIGITAL SOLUTION

Company	Refine Solutions Pte Ltd			
Digital Solution Name & Version Number ¹	WESS - Wellness Management Software Version 2.0 - Professional Plus with			
Digital Solution Name & Version Number	Payment			
Appointment Period	19 May 2022 to 18 May 2023			
Extended Appointment Period ²	19 May 2023 to 18 May 2024			
wef. 08 February 2024				

Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
	Software 12 months subscription for WESS - Wellness Management Software 2.0 Professional Plus with Payment. Modules include: * Appointment Management * Auto SMS Reminder * Customer Relationship Management * Point of Sales * Customer e-Sign & Email Receipt * Package & Credit Management * Inventory Management * Loyalty & Membership Management * Loyalty & Membership Management * SMS / Email Marketing * Employee Scheduling * Auto Employee Commission Computation * Business Intelligence Dashboard & Reporting * Offline Payment Enabled * Integration with Xero Accounting Hardware Not Applicable		per License	1.00		
3)	Professional Services Account & Payment Setup		Per Hour	1.00		
	Customer & Master Data Migration from CSv File		Per Hour	2.00		
	Employees Commission Consultation & Setup		Per Hour	3.00		
4)	Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Employees, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Loyalty & Membership, Employees, Suppliers & Inventory, and Generate Sales Reports		per manday	2.00		
5)	Others Not Applicable					
				Total	\$ 9,200.00	\$ 9,200.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")
 * Qualifying cost refers to the supportable cost to be co-funded under the grant