

<b>Company</b>	Refine Solutions Pte Ltd
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	WESS - Wellness Management Software Version 2.0 - Professional Plus with Online Booking
<b>Appointment Period</b>	19 May 2022 to 18 May 2023
<b>Extended Appointment Period<sup>2</sup></b>	19 May 2023 to 18 May 2024

wef. 08 February 2024

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software 12 months subscription for WESS - Wellness Management Software 2.0 Professional Plus with Online Booking  Modules include: * Appointment Management * Auto SMS Reminder * Customer Relationship Management * Customer Self-Registration * Point of Sales * Customer e-Sign & Email Receipt * Package & Credit Management * Inventory Management * Loyalty & Membership Management * SMS / Email Marketing * Employee Scheduling * Auto Employee Commission Computation * Business Intelligence Dashboard & Reporting * Offline Payment Enabled * Integration with Xero Accounting * Online Booking Mobile Web App		per License	1.00		
2) Hardware Not Applicable					
3) Professional Services Account + Online Booking Setup		Per Hour	3.00		
Customer & Master Data Migration from CSV File		Per Hour	2.00		
Employees Commission Consultation & Setup		Per Hour	3.00		
4) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Employees, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Loyalty & Membership, Employees, Suppliers & Inventory, and Generate Sales Reports		per manday	2.00		
5) Others Not Applicable					
<b>Total</b>				\$ 10,800.00	\$ 10,800.00

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

\* Qualifying cost refers to the supportable cost to be co-funded under the grant