Company	Refine Solutions Pte Ltd
I Dinital Sollition Name & Version Nilmber	WESS - Wellness Management Software Version 2.0 - Professional Plus with
	Online Booking and Payment
Appointment Period	19 May 2022 to 18 May 2023
Extended Appointment Period ²	19 May 2023 to 18 May 2024

wef. 08 February 2024

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1) Software 12 months subscription for WESS - Wellness Management Software 2.0 Professional Plus with Online Booking and Payment. Modules include: * Appointment Management * Auto SMS Reminder * Customer Relationship Management * Customer Self-Registration * Point of Sales * Customer e-Sign & Email Receipt * Package & Credit Management * Inventory Management * Loyalty & Membership Management * SMS / Email Marketing * Employee Scheduling * Auto Employee Commission Computation * Business Intelligence Dashboard & Reporting * Offline Payment Enabled * Integration with Xero Accounting * eCommerce Mobile Web App with Payment Enabled		per License	1.00		
2) Hardware Not Applicable					
Professional Services Account, Payment & Online Booking Setup		Per Hour	3.00		
Customer & Master Data Migration from CSv File		Per Hour	2.00		
Employees Commission Consultation & Setup		Per Hour	3.00		
4) Training Training complimentary as part of this package: Online product training, covering Setup of Customers, Employees, Products & Services and Appointments, and Managing Sales, Customers & Appointments, Loyalty & Membership, Employees, Suppliers & Inventory, and Generate Sales Reports		per manday	2.00		
5) Others Not Applicable					
			Total	\$ 12,300.00	\$ 12,300.00

¹A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

^{*} Qualifying cost refers to the supportable cost to be co-funded under the grant