

Company	Sapaad Pte. Ltd.
Digital Solution Name & Version Number¹	Sapaad - Sapaad Restaurant Management System + Loyalty
Appointment Period	21 January 2021 to 20 January 2022
Extended Appointment Period²	21 January 2022 to 20 January 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Software Subscription for 1 year including: - eWaiter (Digital Ordering) - Live Dashboard Business Reports & Analytics - Accounting Integration including Xero, Tally, Quickbooks (any one) - Mall Connect - Mall Integration GTO Submission - CRM inclusive of Call Center module & Caller ID integration - Online Ordering with Website integration, Facebook, Instagram Ordering - Food Delivery Platform Integration including Grabfood, Deliveroo, Foodpanda and Last-Mile Delivery Platform Integration including Lalamove - Loyalty including OTP notification via SMS		per license	1.00		
		per license	1.00		
		per license	1.00		
		per license	1.00		
		per license	1.00		
2) Hardware iPad Mini (A12 Chip, 64 GB Storage) for e-Waiter		per device	1.00		
3) Professional Services Assisted Deployment - Configuration, Set-up, Customization, Hardware Installation		per setup	1.00		
4) Training On Site Training and/or Remote Training based on merchant requirement		per setup	1.00		
5) Others Not Applicable					
			Total	\$ 4,325.45	\$ 4,325.45

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

* Qualifying cost refers to the supportable cost to be co-funded under the grant