Company	Sapaad Pte. Ltd.
Digital Solution Name & Version Number ¹	Sapaad Version 601 - Package 4
Appointment Period	15 September 2022 to 14 September 2023
Extended Appointment Period ²	15 September 2023 to 14 September 2024

wef. 1 July 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

1) Software CRM inclusive of Call Center module & Caller ID integration Loyalty module Online Ordering with Website integration, Facebook, Instagram Ordering for Delivery & Pick Up Food Delivery platform integration including Grabfood, Delivero, Foodpanda, and Last-Mile Delivery Platform integration including Lalamove Inventory Module including Recipe management, Purchase Orders, Stock Tracking, Wastage management, Digital Stock Takes, Stock Transfers, etc. Kitchen Display System (KDS) including KDS, Expedite screen software, Token screen & Kitchen Aid OR Code Ordering with Payment for Dine in & Takcaway 2) Hardware Not Applicable 7) Professional Services Assisted Deployment Configuration Setup Coding Ordering One Time Integration Charge Per man-day 1.00		Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
Online Ordering with Website integration, Facebook, Instagram Ordering for Delivery & Pick Up Food Delivery platform integration including Grabfood, Delivero, Foodpanda, and Last-Mile Delivery Platform integration including Lalamove Inventory Module including Recipe management, Purchase Orders, Stock Tracking, Wastage management, Digital Stock Takes, Stock Transfers, etc. Kitchen Display System (KDS) including KDS, Expedite screen software, Token screen & Kitchen Aid OR Code Ordering with Payment for Dine in & Takeaway 2) Hardware Not Applicable 3) Professional Services - Assisted Deployment - Configuration - Sel-up - Customization - Hardware Installation Online Ordering One Time Integration Charge 4) Training On Site Training and/or Remote Training based on merchant requirement	1)	CRM inclusive of Call Center module & Caller ID		per license	1.00	.,	
Instagram Ordering for Delivery & Pick Up Food Delivery platform integration including Grabfood, Deliveroo, Foodpanda, and Last-Mile Delivery Platform integration including Lalamove Inventory Module including Recipe management, Purchase Orders, Stock Tracking, Wastage management, Digital Stock Takes, Stock Transfers, etc. Kitchen Display System (KDS) including KDS, Expedite screen software, Token screen & Kitchen Aid QR Code Ordering with Payment for Dine in & Takeaway Per license 1.00 per license 1.00 per license 1.00 per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00 per license 1.00 Tokenscreen & Kitchen Aid per license 1.00 per license 1.00		Loyalty module		per license	1.00		
Deliveroo, Foodpanda, and Last-Mile Delivery Platform integration including Lalamove Inventory Module including Recipe management, Purchase Orders, Stock Tracking, Wastage management, Digital Stock Takes, Stock Transfers, etc. Kitchen Display System (KDS) including KDS, Expedite screen software, Token screen & Kitchen Aid QR Code Ordering with Payment for Dine in & Takeaway 2) Hardware Not Applicable 3) Professional Services - Assisted Deployment - Configuration - Set-up - Customization - Hardware Installation Online Ordering One Time Integration Charge 4) Training On Site Training and/or Remote Training based on merchant requirement 5) Others				per license	1.00		
Purchase Orders, Stock Tracking, Wastage management, Digital Stock Takes, Stock Transfers, etc. Kitchen Display System (KDS) including KDS, Expedite screen software, Token screen & Kitchen Aid QR Code Ordering with Payment for Dine in & Takeaway 2) Hardware Not Applicable 3) Professional Services - Assisted Deployment - Configuration - Sel-up - Customization - Hardware Installation Online Ordering One Time Integration Charge 4) Training On Site Training and/or Remote Training based on merchant requirement 5) Others		Deliveroo, Foodpanda, and Last-Mile Delivery Platform		per license	1.00		
Screen software, Token screen & Kitchen Aid QR Code Ordering with Payment for Dine in & Takeaway 2) Hardware Not Applicable 3) Professional Services - Assisted Deployment - Configuration - Set-up - Customization - Hardware Installation Online Ordering One Time Integration Charge 4) Training On Site Training and/or Remote Training based on merchant requirement 5) Others 1.00 per license 1.00 per man-day 1.00 per man-day 1.00		Purchase Orders, Stock Tracking, Wastage		per license	1.00		
Takeaway 2) Hardware Not Applicable 3) Professional Services - Assisted Deployment - Configuration - Set-up - Customization - Hardware Installation Online Ordering One Time Integration Charge 4) Training On Site Training and/or Remote Training based on merchant requirement per license 1.00 per man-day 1.00 per man-day 1.00				per license	1.00		
Not Applicable 3) Professional Services - Assisted Deployment - Configuration - Set-up - Customization - Hardware Installation Online Ordering One Time Integration Charge per unit 1.00 4) Training On Site Training and/or Remote Training based on merchant requirement 5) Others				per license	1.00		
- Assisted Deployment - Configuration - Set-up - Customization - Hardware Installation Online Ordering One Time Integration Charge per unit 1.00 4) Training On Site Training and/or Remote Training based on merchant requirement per man-day 1.00 per man-day 1.00	2)						
4) Training On Site Training and/or Remote Training based on merchant requirement 5) Others 4) Training per man-day 1.00	3)	Assisted DeploymentConfigurationSet-upCustomization		per man-day	1.00		
On Site Training and/or Remote Training based on merchant requirement 5) Others		Online Ordering One Time Integration Charge		per unit	1.00		
	4)	On Site Training and/or Remote Training based on		per man-day	1.00		
Total \$ 4,398.87 \$ 4,398.87	5)						

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration

for an additional one-year ("Extended Appointment Period")
* Qualifying cost refers to the supportable cost to be co-funded under the grant