| Company | Shopline Commerce Pte. Ltd. |
|---|--|
| Digital Solution Name & Version Number ¹ | SHOPLINE Smart Retail Management POS Version 2.0 - Basic |
| Appointment Period | 08 February 2024 to 07 February 2025 |
| Extended Appointment Period ² | 08 February 2025 to 07 February 2026 |

Standard Packaged Solution (ie. Minimum items to be purchased)

| 1) Software Retail POS Pro Cashier Licence - Sales Transaction / Reports - Inventory & Restocking Module - Stock-take & Stock Adjustment Module - Backend Reports - Customer Relationship Management - Discount and Gift Card Management - Promotion & Discount Module - Refund & Return - Receipt (Print, Email, SMS, WhatsApp) - Cashless Payment Module - Refund & Return - Receipt (Print, Email, SMS, WhatsApp) - Cashless Payment Module - Ecommerce integration - Mall Interface 2) Hardware - Touch Screen terminal - 11.6" multitouch touchscreen Panel (or Hardware of Equivalent Specifications) - 2 GB RAM - 16GB Storage - Wifi and Bluetooth enabled - AC100-240V17.7 & External Power Adapter - With Integrated payment gateway 3) Professional Services - Professional Service - Requirements Cathering - Templated Product import (up to 1000) - Cashier staff account set up (up to 10) - Customer import (up to 500) - POS Settings Configuration - Integrated payment setup - Mall interface setup - Mall interface setup - Training for Managers (Configuration, reports and customizations) - Training for staff 5) Others Not Applicable | Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost * (\$) |
|---|---|-------------------|------------|----------|------------------|------------------------|
| Touch Screen terminal - 11.6" multitouch touchscreen Panel (or Hardware of Equivalent Specifications) - 2GB RAM - 16GB Storage - Wifi and Bluetooth enabled - AC100~240V/1.7A External Power Adapter - With Integrated payment gateway 3) Professional Services Professional Service - Requirements Gathering - Templated Product import (up to 1000) - Cashier staff account set up (up to 10) - Customer import (up to 500) - POS Settings Configuration - Integrated payment setup - Mall interface setup - Testing and implementation 4) Training - Training for Managers (Configuration, reports and customizations) - Training for staff 5) Others | Retail POS Pro Cashier Licence - Sales Transaction / Reports - Inventory & Restocking Module - Stock-take & Stock Adjustment Module - Backend Reports - Customer Relationship Management - Discount and Gift Card Management - Promotion & Discount Module - Refund & Return - Receipt (Print, Email, SMS, WhatsApp) - Cashless Payment Module - Ecommerce integration | | Per year | 1.00 | | |
| Professional Service - Requirements Gathering - Templated Product import (up to 1000) - Cashier staff account set up (up to 10) - Customer import (up to 500) - POS Settings Configuration - Integrated payment setup - Mall interface setup - Testing and implementation 4) Training - Training for Managers (Configuration, reports and customizations) - Training for staff 5) Others | Touch Screen terminal - 11.6" multitouch touchscreen Panel (or Hardware of Equivalent Specifications) - 2GB RAM - 16GB Storage - Wifi and Bluetooth enabled - AC100~240V/1.7A External Power Adapter | | Per unit | 1.00 | | |
| - Training for Managers (Configuration, reports and customizations) - Training for staff 5) Others | Professional Service - Requirements Gathering - Templated Product import (up to 1000) - Cashier staff account set up (up to 10) - Customer import (up to 500) - POS Settings Configuration - Integrated payment setup - Mall interface setup | | Per manday | 1.00 | | |
| | Training for Managers (Configuration, reports and customizations) | | | 1.00 | | |
| Total \$ 3,479.00 \$ 3,180.00 | | | | | | |

¹A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant