| Company   | Soft Solvers Solutions Pte Ltd                |  |
|---|---|--|
| Digital Solution Name & Version Number <sup>1</sup> | Second CRM Version 7.1 - Package D (15 Users) |  |
| Appointment Period                                  | 14 January 2021 to 13 January 2022            |  |
| Extended Appointment Period <sup>2</sup>            | 14 January 2022 to 13 January 2023            |  |

## Standard Packaged Solution (ie. Minimum items to be purchased)

|    | Cost Item   | Unit Cost<br>(\$) | Unit       | Quantity | Subtotal<br>(\$) | Qualifying Cost * (\$) |
|----|---|-------------------|------------|----------|------------------|------------------------|
| 1) | Software<br>Subscription Fee for 1 Year, (15 Users) Inclusive of:<br>a) CRM Management<br>b) Sales Management<br>c) Cloud hosting   |                   | Per user   | 15.00    |                  |                        |
| 2) | Hardware<br>Not Applicable  |                   |            |          |                  |                        |
| 3) | Professional Services Professional Services inclusive: a) Basic CRM Setup b) Sales Management Setup c) Setup Basic Reports & Dashboard d) Setup Basic Workflow & Alerts e) Data Migration (should be clean data in excel or csv format) f) Setup Quickbooks / Xero 2 way sync |                   | Per manday | 8.00     |                  |                        |
| 4) | Training<br>Admin and User Training Sessions  |                   | Per manday | 2.00     |                  |                        |
| 5) | Others<br>Not Applicable  |                   |            |          |                  |                        |
| _  |   |                   |            | Total    | \$ 14,300.00     | \$ 14,300.00           |

<sup>&</sup>lt;sup>1</sup>A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 <sup>2</sup>As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") \* Qualifying cost refers to the supportable cost to be co-funded under the grant